เมื่อพบปัญหา ไม่สามารถ Scan ไฟล์จากเครื่องถ่ายเอกสารมาที่เครื่องคอมพิวเตอร์ มี ๒ วิธี ดังนี้



Public folder sharing	
When Public folder sharing is on, people on the network, including homegroup members, can access files in the Public folders.	
Turn on sharing so anyone with network access can read and write files in the Public folders	
 Turn off Public folder sharing (people logged on to this computer can still access these folders) 	
Media streaming	
When media streaming is on, people and devices on the network can access pictures, music, and videos on this computer. This computer can also find media on the network.	
Choose media streaming options	
File sharing connections	
Windows uses 128-bit encryption to help protect file sharing connections. Some devices don't support 128-bit encryption and must use 40- or 56-bit encryption.	
O Use 128-bit encryption to help protect file sharing connections (recommended)	
○ Enable file sharing for devices that use 40- or 56-bit encryption	
Password protected sharing	
When password protected sharing is on, only people who have a user account and password on this computer can access shared files, printers attached to this computer, and the Public folders. To give other people access, you must turn off password protected sharing.	
Turn on password protected sharing	
Turn off password protected sharing	~
Save changes Cancel	

วิธีที่ ๒.เข้าทางไอคอน Network หน้าจอคอมพิวเตอร์

